SENATE HEALTH & WELFARE COMMITTEE Wednesday, February 3, 2016

ATTACHMENT 1

Certified Family Homes Information for the 2016 Legislature February 2016



Information About Homes and Residents		
Total number of certified family homes	2361	
Note: 25 of these homes currently have no residents		
3305 beds, 2851 currently occupied, 454 currently empty		
Number of homes that care only for family members	1644	
Number of homes that care for a mix of family and non-family	77	
Number of homes that care for non-family members only	615	

Information About Payment Sources	
Number of Homes that care for only Medicaid participants	2213
Number of homes that care for a mix of Medicaid and private pay residents	56
Number of homes that care for only private pay residents	67

How Certified Family Home providers are paid:

The CFH provider and the resident enter into an admission agreement that covers the rent, utilities, food, and care/services the provider will deliver as well as the monthly amount the resident will pay for living in the home.

For a single private pay resident, the amount varies quite a bit based on where the homes are located. In some of the more rural areas of the state, a typical monthly charge for a private pay resident is about \$2,500. In the more urban areas, average monthly charges vary between \$3,000 and \$4,000, with a few homes charging \$5000. The resident pays with his/her own income, which can be Social Security or retirement benefits, or the monthly charge is paid by the resident's family.

For residents who are eligible for Medicaid, the provider cannot charge the resident for health-related services that Medicaid covers. For rent, utilities, and food, the provider negotiates the monthly charge with the resident as part of the admission agreement. Certified family home rules prohibit the provider from charging the full amount of a resident's income for rent, utilities and food. The provider must leave the resident at least \$100 as a personal needs allowance. For example, a typical resident in a certified family home who qualifies for Medicaid receives \$733 in Supplemental Security Income (SSI) as his/her only income. The provider can negotiate a monthly charge for rent, utilities and food up to \$633, leaving the resident with \$100 for personal needs.

Certified Family Home Program - Division of Licensing and Certification

The Certified Family Home Program in the Division of Licensing and Certification is charged with monitoring and enforcing the compliance of certified family homes with the statutes and rules that outline requirements for operation. Certified Family Homes are one of 17 facility types the division licenses or certifies

The program is staffed with ten Certified Family Home Specialists located in seven geographic regions of the state and one Program Manager, who works out of the DHW Pocatello field office.

This program maintains a current workload—there are no overdue surveys or complaint investigations. Actually, that is the case with 14 of the 17 facility types the division works with.

All of the work performed by the Certified Family Home Program relates to the certification and recertification of homes and includes the following tasks:

- Complete initial inspections to certify new certified family homes
- Conduct initial orientation and training for new certified family home providers
- Provide ongoing training, consultation, and technical assistance to providers
- Approve placements in certified family homes
- Investigate complaints made about certified family homes and determine whether results of the investigation will impact the provider's certification
- Conduct annual recertification inspections
- When necessary, take enforcement actions against certificates, such as revocation of the certificate or issuance of a provisional certificate
- Monitor plans of correction to correct deficiencies and complete follow-up inspections to ensure corrections are implemented
- Relocate residents, when conditions of the home pose an immediate risk to residents' health or safety.
- Collaborate with certified family home providers on proposed changes to rules, practices, training, or forms.
- Communicate regularly with providers about certification issues
- Maintain a website and Facebook page for providers as well as a provider manual and other educational resources.

Reducing staff or funding for this program would likely have the following consequences:

- Overdue inspections and complaint investigations
- Lower quality of inspections
- Less time and opportunity for Certified Family Home Specialists to provide training and consultation to providers