

MINUTES
HOUSE HEALTH & WELFARE COMMITTEE

- DATE:** Thursday, January 24, 2019
- TIME:** 9:00 A.M.
- PLACE:** Room EW20
- MEMBERS:** Chairman Wood, Vice Chairman Wagoner, Representatives Vander Woude, Gibbs, Blanksma, Kingsley, Zollinger, Christensen, Green(2), Lickley, Chew, Rubel, Davis (Thea)
- ABSENT/
EXCUSED:** Vice Chairman Wagoner
- GUESTS:** Judy Taylor and Kevin Bittner, Comm. on Aging; Francoise Cleveland, AARP Idaho; Christine Pisani, DD Council; Rachel Soberg, Idaho Values for Children; Pat Kelly, Kevin Reddish, and Meghan McMartin, Your Health Idaho; Kelley Packer and Rob McQuade, IBOL; Chelsea Wilson, PPA; Mel Leviton, SILC
- Chairman Wood** called the meeting to order at 9:00 a.m.
- H 18:** **Judy Taylor**, Administrator, Commission on Aging, presented **H 18** to provide statutory authority to implement the most effective, efficient, and quality program to prevent or diminish the abuse, neglect, or exploitation of vulnerable adults. The changes clarify and expand what entities are authorized to provide adult protective services. Definitions and language are amended to better align with national usage.
- Last legislative session, JFAC appropriated \$50,000 to research, test, and identify the best adult protective services model for Idahoans. Using these funds as a state match, a \$600,000 grant was secured to fully answer the question through a pilot and demonstration project. Amending current state code allows providers in addition to the currently mandated Area Agencies on Aging and will position us to quickly implement the Protective Services Model that best matches Idaho's needs.
- For the record, no one indicated their desire to testify.
- MOTION:** **Rep. Blanksma** made a motion to send **H 18** to the floor with a **DO PASS** recommendation. **Motion carried by voice vote.** **Rep. Zollinger** will sponsor the bill on the floor.
- H 7:** **Roger Hales** on behalf of the Idaho Board of Examiners of Nursing Home Administrators, presented **H 7**, to reduce the licensure age to eighteen from twenty-one. Additionally, the nursing home administrator-in-training program is clarified to not exceed two years, with provision for extension requests.
- MOTION:** **Rep. Blanksma** made a motion to send **H 7** to the floor with a **DO PASS** recommendation.
- For the record, no one indicated their desire to testify.
- VOTE ON
MOTION:** **Chairman Wood** called for a vote on the motion to send **H 7** to the floor with a **DO PASS** recommendation. **Motion carried by voice vote.** **Rep. Blanksma** will sponsor the bill on the floor.
- H 8:** **Roger Hales**, on behalf of the Idaho Board of Midwifery, presented **H 8** to clarify the Board's laws, modernize the drugs midwives can utilize, and simplify licensing requirements.
- Changes delete ineffective language pertaining to the original act. The formulary is expanded and generic substitution is added. Data submission is changed to a calendar.

Answering a question, **Mr. Hales** said the statute is very specific regarding arranging immediate transport after more than two doses of an anti-bleeding drug.

MOTION: **Rep. Blanksma** made a motion to send **H 8** to the floor with a **DO PASS** recommendation.

For the record, no one indicated their desire to testify.

VOTE ON MOTION: **Chairman Wood** called for a vote on the motion to send **H 8** to the floor with a **DO PASS** recommendation. **Motion carried by voice vote. Rep. Rubel** will sponsor the bill on the floor.

Pat Kelly, Executive Director, Your Health Idaho (YHI), presented the YHI Annual Legislative Update.

Significant accomplishments include: more plan choices from seven carriers, technology enhancements, website redesign, Net Promoter Score (NPS) implementation to measure customer satisfaction, strengthened Consumer Connector relationships, maintenance of a low assessment fee, and continued conservative fiscal principles.

In 2018 more than 90,000 Idahoans enrolled through the exchange. Of those, 88% were eligible for a tax credit and 74% were renewals.

YHI has \$21,157,000 in assets and net position.

In preparation for 2019, an open enrollment summit was held in April. Technology enhancements were implemented to address the most common support requests. Prescription drug and provider search capabilities were added to the website.

The website has been streamlined and mobile optimization included. Seasonal employees were hired in August for early training. More than 900 agents, brokers, and enrollment counselors were certified. Statewide outreach efforts were expanded. Media spanned multiple platforms, including a digital campaign.

Over 103,000 Idahoans enrolled for 2019, with an 83% renewal rate. The time spent on the website decreased by half. Customer support request tickets also decreased significantly. NPS scores stayed well above industry standards.

Medicaid expansion is expected to impact 20% of YHI enrollments. Targeted messaging to key groups is planned to increase enrollment.

Answering questions, **Mr. Kelly** said additional targeted media and outreach events are expected to improve enrollment for younger adults. The Consumer Connector Network helps individuals understand what is available to meet their medical and provider needs. This is very important in rural areas. Persons eligible for Medicaid expansion can elect to stay on the Exchange.

ADJOURN: There being no further business to come before the committee, the meeting adjourned at 9:52 a.m.

Representative Wood
Chair

Irene Moore
Secretary