Office of Information Technology Services

FY 2023 Budget Hearing
January 20, 2022

Legislative Budget Book, 6-85
Agency Summary & Statutory Authority

Pursuant to H607 of 2018 the Office of Information Technology Services (OITS) was established within the Office of the Governor. The agency is responsible for the state's telecommunication and information technology services. This includes hardware, software, and services required to for the transmission and storage of voice, data, and video. The Office of Information Technology Services is authorized to support all state agencies except for elected constitutional officers and their staff, the Legislature and their staff, and the Judiciary. Statute authority Chapter 8, Section 67, Idaho Code.

- Houses the Idaho Technology Authority
- Serves a total of 54 agencies, boards, and commissions
- Manages the state's telecommunication and data services
- Implements the Governors IT Modernization Initiative
  - Phase 1 consolidated 8 agencies and 36.00 FTP in FY 2020
  - Phase 2 consolidated 9 agencies and 69.00 FTP in FY 2021
  - Phase 3 would consolidate 7 agencies and 34.00 FTP
  - Future phases would consolidate all Executive Branch agencies

Appropriations and Expenditures

Please see publications from the Legislative Services, Budget & Policy Analysis Division for additional details: https://legislature.Idaho.gov/lso/bpa/pubs/
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INFORMATION TECHNOLOGY SERVICES

FY 23 JFAC Hearing
Overview & Challenges

• IT Modernization
• Cybersecurity
• Technical Expertise
• Technical Debt
• Recruiting & Retention
Pre-Modernization IT Rack (typical)

Typical ITS work IDFG HQ
Phase III

- 7 Agencies
  - PERSI
  - Labor
  - Liquor
  - Libraries

- 34 FTP

- 1,250 users
  - Blind Commission
  - State Appellate Public Defender
  - Historical Society
FY 22

• No operating or capital decision units

• CARES Funds $13.9M (non-cognizable)
  • Cybersecurity
  • Remote administrative tools
  • Network & storage
Supplemental FY 22

• Positions key to Phase III $117,905
  • HR Senior
  • (2) Project Coordinators
  • (2) IT Manager II – Service Delivery Managers

• Construction, office equipment, laptops, etc. $731,000

• Governor’s IT initiative – transparency $2,000,000
FY 23

- Vehicles: $40,000
- Rent costs: $100,000
- Phase 3 IT Modernization: $4,022,200
Closing Remarks

• IT Modernization
• Cybersecurity
• Technical Expertise