Agency Summary & Statutory Authority
The Idaho Department of Health and Welfare provides services and regulatory programs in partnership with taxpayers, consumers, and providers to promote economic well-being, support vulnerable children and adults, enhance public health, and encourage self-sufficiency. [Chapter 10, Title 56, Idaho Code]

The above organizational chart shows the distinct divisions within the Department of Health and Welfare grouped by how they have traditionally appeared in appropriation bills together. All of the same shade appear in the same appropriation bill.
Sharing important information

In 2021, DHW has increased our social media presence with more than

- **3.9 million** Twitter impressions
- **1.9 million** people reached on Facebook
- **86 blogs** published
- **39 media briefings** shared on YouTube
Employee Engagement in 2021

76% overall favorability score. An improvement of 6%.

92% of employees indicated that the work they do is personally important to them.

18 employee virtual town halls

DHW Overview

Goal 1: Ensure affordable, available healthcare that works.

Goal 2: Protect children, youth, and vulnerable adults.

Goal 3: Help Idahoans become as healthy and self-sufficient as possible.

Goal 4: Strengthen the public’s trust and confidence in DHW.
DHW Overview

Measure 1:
Increase the percentage of Medicaid dollars that are paid under a value-based payment from 1 percent to 50 percent by July 1, 2023.

Measure 2:
Improve the time to permanency for children in foster care by 10 percent by July 1, 2023.

Measure 3:
For the Idaho Behavioral Health System, implement 75 percent of the comprehensive strategic plan by June 30, 2024.

Measure 4:
Improve the children’s mental health system in Idaho by providing treatment and support to children, youth, and their families, evidenced by an increase in the number of children/youth whose functional impairment has improved upon completion of services from 30 percent to 50 percent by June 30, 2024.

Measure 5:
Establish a customer effort score for a customer experience project. Improve the score by 10 percent by July 1, 2024.

Measure 6:
Establish an effective long-term system of care for individuals with developmental disabilities who exhibit severe behaviors by July 1, 2022.

Measure 7:
Reduce Idaho suicide deaths by 20 percent by 2025.