

Presentation to the Broadband Access Study Committee
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IDOC Broadband Services

Broadband and IDOC

- IDOC has 31 metro and rural locations in Idaho.
- Delivered by three primary carriers, CenturyLink, Intega, and TW Telecom.
- Managed by the Department of Administration.

How's it working?

- Overall, its working well.
 - Good customer service by Department of Administration.
 - We depend on their statewide broadband contract.
 - Responsive to our needs.

Areas to improve?

- Central point of contact.
- Increased planning and funding for additional high speed bandwidth infrastructure.
 - Kiosks
 - Security cameras