



Association of Idaho Cities  
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**To: Broadband Access Study Committee**  
**From: Seth Grigg, Executive Director**  
**Date: October 5, 2015**  
**Re: Survey of Municipal Broadband Services**

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The Association of Idaho Cities is a nonprofit, nonpartisan, member services organization serving Idaho's 200 cities and city officials. Legislative Services approached AIC in September to inquire about the level of municipal broadband services in Idaho. AIC committed to survey member cities to assess the manner in which Idaho cities procure internet services, the types of services procured, and assess opinion on the role of the State of Idaho in providing broadband internet access to cities. The survey was sent out on September 10 to city clerks in each of Idaho's 200 cities. A total of 53 cities responded to the survey, a response rate of 26.5%. The survey questions, with responses, are detailed below. For questions or further information, please contact Seth Grigg via email ([sgrigg@idahocities.org](mailto:sgrigg@idahocities.org)) or by phone at (208) 344-8594.

#### AIC BROADBAND SURVEY QUESTIONS AND RESPONSES

Does your city contract with a private provider for internet services?

Response	Count	Percentage
Yes, the city contracts with a private provider for internet services.	52	98.11%
No, the city has laid its own fiber internet lines.	1	1.89%

Responses=53

What type of internet transmission technology does your city utilize?

Response	Count	Percentage
Broadband Over Powerlines (BPL)	3	5.66%
Cable Modem	14	26.42%
DSL	13	24.53%
Fiber	12	22.64%
Satellite	1	1.89%
Wireless	10	18.87%

Responses=53

Is your internet service packaged with other services, such as telephone?

Response	Count	Percentage
Yes	22	41.51%
No	30	56.60%
Unsure	1	1.89%

Responses=53

Who uses the internet services provided for your city?

Response	Count	Percentage
Used only by the city	45	84.91%
Used by private citizens of private industry	6	11.32%
Unsure	2	3.77%

Response=53

Does the State of Idaho currently assist in any way in the provisions of internet services to your city?

Response	Count	Percentage
Yes	1	1.92%
No	48	93.31%
Unsure	3	5.77%

Responses=52

Do you think the State of Idaho should assist in the provision of broadband internet services to your city?

Response	Count	Percentage
Yes	20	37.74%
No	17	32.08%
Undecided	16	30.19%

Responses=53

Do you have any other comments regarding your city's internet service or the state's role in providing internet service?

Filer Mutual Telephone gives the best service ever... Right down the street if we ever need anything. We get exceptional service!
We are happy with our service that is local.
The city allows the internet provider to have their equipment on our water tower, and in turn we are given free internet service plus paid a monthly fee.
I think that it would be greatly beneficial to the smaller rural cities if there were greater access to higher speed internet, for educational and business purposes.
To get service that allows for non interruption we are limited to one provider.
We have high speed internet provided by a modem/router not sure that it is cable.

<p>Since our fiber infrastructure is owned by private companies I do not know what role the state would have unless they would be putting in separate infrastructure. This would seem to be an expensive option.</p>
<p>In reference to the type of transmission, we use wireless in each building and BPL to our other buildings from City Hall. We also allow the internet provider to use our water tower for its antennas and they discount our billing as a result.</p>
<p>Because we have two locations that require internet, City Hall uses a cable modem while our public works location uses DSL. DSL is more reliable for the services required. The cable modem is more appropriate or city hall.</p>
<p>Landline internet is available in Greenleaf from CableOne (Cable) and CenturyLink (DSL). The City had negotiated a franchise agreement with CableOne to provide free internet to City facilities and to accredited schools in the city limits. The franchise was superseded by State action about a year ago allowing cable and phone companies to receive franchise directly from the State for lines in the local road right of way. CableOne has not yet chosen to bill the city for internet service, but can now do so because of the legislature's action.</p>
<p>While the City of Pocatello has fiber broadband access to the internet, we reach our various offices via 13 other circuits that include fiber, cable, and wireless (3g/4G) for transmission from various providers. Ideally, we would like an internal fiber broadband network to service all City locations. We could definitely use help from the State with consolidation of our various contracts for access or for putting in our own fiber broadband (1GB min) network.</p>
<p>Very, very, slow, and very low band with.</p>
<p>Bonnors Ferry also has wireless in city hall and at the visitor center. The wireless service at the visitor center is used by the public as well as the city at times.</p>
<p>The City of White Bird has limited internet service. Most of the people in our area can't get internet and have to go with Hughs net. We need a service that is high speed for everyone.</p>
<p>Our service is extremely slow..... HELP</p>
<p>CableOne is our internet provider; they also offer phone service and we are considering switching to it.</p>
<p>Level/quality of service is not consistent.</p>