



IDAHO

Department of
Health and Welfare

Idaho Health Care Task Force

**DHW Strategic
Plan & Initiatives**

Richard Armstrong, Director

October 13, 2015




IDAHO DEPARTMENT OF
HEALTH & WELFARE

Strategic Plan Overview

DHW's Strategic Goals:

- 1. Improve the health status of Idahoans**
- 2. Increase the safety and self-sufficiency of individuals and families**
- 3. Enhance the delivery of health and human services**

Strategic Plan Overview
2016 – 2020



Governor's Priorities
*Enhancing Economic Opportunity
Empowering Idahoans
Promoting Responsible Government*

DHW Vision:
Provide leadership for development and implementation of a sustainable, integrated health and human services system.

DHW Mission:
Promote and protect the health and safety of Idahoans.

DHW Values:
Integrity, high quality customer service, and compassion are the foundation for all Department activities. A focus on these values will lead to success.

DHW Strategic Goals:
Goal #1: *Improve the health status of Idahoans.*
Goal #2: *Increase the safety and self-sufficiency of individuals and families.*
Goal #3: *Enhance the delivery of health and human services.*

Strategic Objectives			
	Objective #1	Objective #2	Objective #3
	<i>Transform Idaho's health care delivery system to improve Idaho's health and increase value.</i>	<i>Protect children and vulnerable adults</i>	<i>Promote stable and healthy individuals, families and populations through medical coverage, program access, support services and policy.</i>
DELIVERY SYSTEM STRATEGIC INITIATIVES	<i>Analytics Tool for Provider Networks</i>	<i>Develop a Therapeutic Stabilization and Transition Center for Clients with Developmental Disabilities</i>	<i>Full Integration of Medicaid Eligibility with State Insurance Marketplace</i>
	<i>Gap Population Health Care and Access Needs</i>	<i>Long-term Care for Individuals with Chronic Mental Illness</i>	
	<i>Transform Idaho's Healthcare Delivery System (SHIP)</i>	<i>Transform Child Welfare Systems to Improve Outcomes for Children</i>	
	<i>Time-Sensitive Emergency System of Care</i>	<i>Develop system for Comprehensive Oversight of Delivery of Services to Individuals with Developmental Disabilities</i>	
SUPPORT SYSTEM STRATEGIC INITIATIVES	<i>Integration of Information Systems</i>		
	<i>Improve Timeliness While Maintaining Accuracy of Financial Reporting</i>		
	<i>Succession Readiness</i>		
<i>Expand DHW Identity to Remove Stigma</i>			



Strategic Objectives Direct Initiatives

1: Transform Idaho's healthcare delivery system

2: Protect children and vulnerable adults

3: Stabilize families through medical coverage, support services, improved policy

State Healthcare Innovation Plan (SHIP)

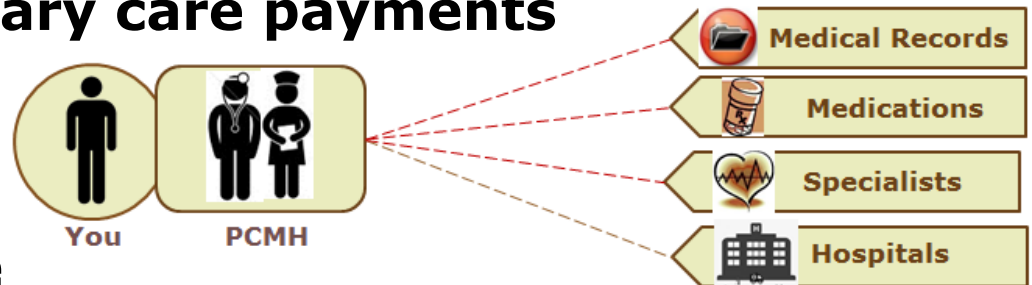
Long-term care for people with chronic mental illness

Integrate Medicaid eligibility with YHI

emergency care system	stabilization
Gap population healthcare and access	Trans imp
Analytics tool for provider networks	Develop comprehensive oversight of developmental disability service delivery
Integration of IT information systems	
Improve timeliness while maintaining accuracy of financial reporting	
Succession readiness	

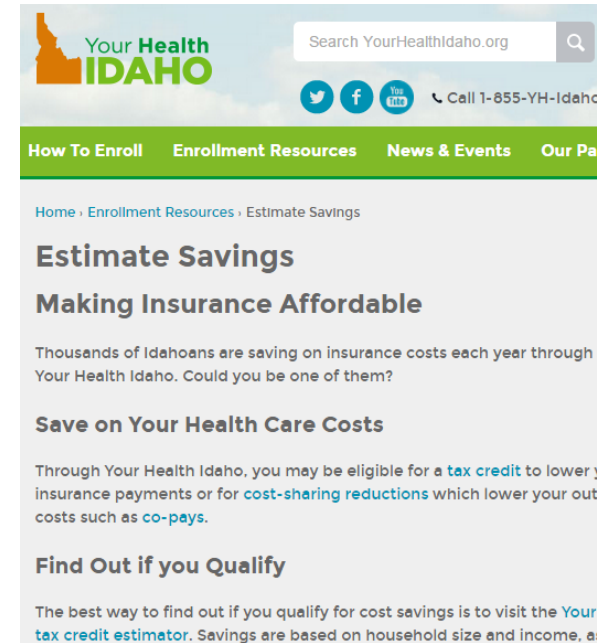
State Healthcare Innovation Plan (SHIP)

- **Year 1: Convert 55 practices to PCMH beginning Feb. 1. State has already received requests from 135 practices**
- **Payment reform: Medicaid is beginning massive transition to move primary care payments from fee-for-service to value-based reimbursement. First phase pays monthly fee for 70,000 participants, giving them access to PCMH.**
- **Analytics contract being issued soon – Aggregate data analysis will ensure best treatment practices are utilized to improve outcomes**



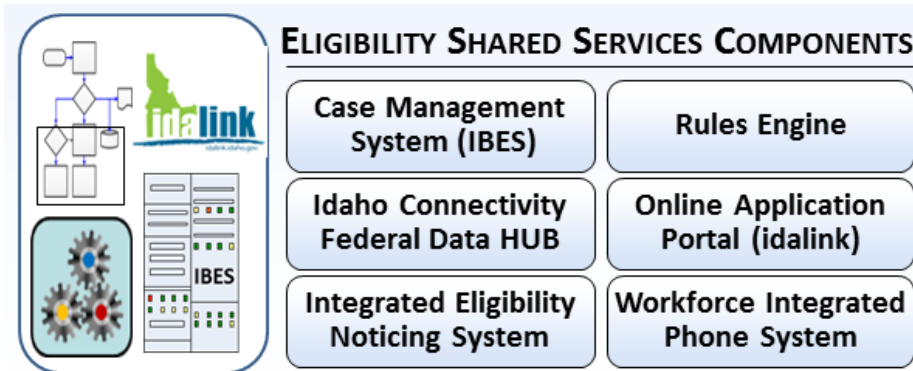
YHI Insurance Exchange

- **DHW determines YHI eligibility, calculates tax credits, recertifies cases annually – Nov. 1 through Jan. 31**
- **87,000 people enrolled through YHI**
- **33% decrease in indigent care costs since YHI began. Fewer uninsured = Fewer seeking indigent/charity care**
- **Expect additional YHI enrollees as penalties for being uninsured increases from \$95 in 2014 to \$650 in 2016—about the cost of subsidized insurance**



YHI and Medicaid Integration=Sustainability

Nationally, Idaho's model is considered a huge success, but work improvements continue



- **Improve connections with brokers and agents**
- **Streamline account transfers to YHI**

- **Improve communication and web tools**
- **Automate the annual re-evaluation processes**

Long-term Care for People with Chronic Mental Illness

Challenge: People whose chronic mental illness is not severe enough for hospitalization, but who cannot live independently

- **Mental illness triggers difficult behaviors**
- **Often housed in assisted living facilities, nursing homes or certified family homes**
- **These facilities are not designed to meet intense mental health needs**
- **Their licenses are at risk if patient assaults staff or other patients**



Planning Stages: Model Development

- **Every state struggles meeting unique illness needs**
- **Estimate 600-800 Idaho citizens**
- **Coalition of providers, Medicaid, Licensing and Certification, and Behavioral Health are developing model**
- **Framework of model targeted for completion during next three months**





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