



**IDOC SUBSTANCE USE DISORDER (SUD) SERVICES
MEDICATION ASSISTED TREATMENT (MAT)
SERVICE EXPANSION**

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CURRENT SUD PROGRAM OVERVIEW

- FY19 Budget Appropriation of \$ 7,280,975
- Treatment via private provider network based on assessed level of care
- Recovery support services included
- MAT services never funded due to episode cost
 - SUD \$1455 per client vs. \$5000+ for MAT only

SUD SERVICE EXPANSION MEDICATION ASSISTED TREATMENT (MAT)

- One year SUD MAT Service Expansion
 - \$250,000 in IDOC SUD funding for MAT services
 - Funds one year of MAT for approximately 50 opioid using offenders in D3/D4
 - MAT contract with Terry Reilly Health Services (FQHC in D3/D4)
 - Terry Reilly has medical oversight
 - Buprenorphine prescription via Terry Reilly pharmacy
 - SUD outpatient services through Recovery for Life via the existing BPA Network Contract

SUD SERVICE EXPANSION MEDICATION ASSISTED TREATMENT (MAT)

- Three service types
 - SUD only
 - SUD + MAT
 - MAT only
- Outcome Measures
 - Review effectiveness between the three service types in:
 - Treatment Engagement
 - Urinalysis testing
 - Recidivism



JPAY COMMUNICATION SERVICES

SERVICES OFFERED

- eMail as of 5/1/2015
- VideoGrams (inbound only) as of 5/1/2015
- Photo share (inbound) as of 5/1/2015
- Digital music as of 9/1/2015
- eCards as of 9/1/2015
- Game Store as of 11/1/2015
- Accessories Store as of 6/1/2016
- Newsstand app (subscription service) as of 6/12/2017
- eBooks as of 11/28/18

EMAIL COMMUNICATION

- JPay has an 'opt-in methodology'
 - Friends and families register with JPay
 - Select inmate(s) they want to correspond with
 - Inmate sees a new contact in their contacts list
 - Once they see that contact, they can begin to correspond
 - The public can block any inmate at any time
 - An inmate can block any outside party at any time
- IDOC can request a block or suspend an account of any outside party at any time
- If an outside party is blocked within JPay, either at their request, at the inmate's request or by IDOC's request, then all content sent into any inmate by that party is removed from inmate access

SECURITY

- All content is electronically screened as soon as it is sent
 - All VideoGrams and photos are automatically flagged for review by IDOC staff
 - All emails are electronically screened against a set of key words, phrases and slang
 - If key words, phrases or slang are found it is flagged for review by IDOC staff
 - If nothing is flagged the email is delivered electronically without delay
- Any content flagged by the electronic screen is reviewed by IDOC staff
 - Content is reviewed by staff who will either release it or flag for a secondary level review
 - A secondary level reviewer (typically investigations) will determine if the content is allowed or not
- IDOC can request the removal of any content supplied by JPay (e.g. music, books, videos) at any time if we deem it inappropriate

JPAY INCIDENT

What didn't happen:

- JPay was not “hacked” by IDOC inmates
- Kiosks were not breached
- Tablets were not breached
- Inmate trust accounts were not involved
- Inmates did not get out to the internet

What did happen:

An inmate would log into his JPay account

- He would load items into the JPay shopping cart
- He would then delete those items

The JPay system credited the inmate's JPay media account the cost of the deleted items (even though he hadn't actually purchased them yet).

The vulnerability was exploited by 363 inmates for approximately \$224,772 in virtual funds to purchase tangible items from JPay.