

IN THE SENATE

SENATE CONCURRENT RESOLUTION NO. 104

BY STATE AFFAIRS COMMITTEE

A CONCURRENT RESOLUTION

1 STATING FINDINGS OF THE LEGISLATURE, RECOGNIZING, HONORING, AND COMMENDING  
2 GLENN HARRIS FOR HIS YEARS OF SERVICE TO THE IDAHO LEGISLATURE, ITS EM-  
3 PLOYEES, AND THE PEOPLE OF THE STATE OF IDAHO, AND WISHING HIM WELL IN  
4 HIS RETIREMENT.  
5

6 Be It Resolved by the Legislature of the State of Idaho:

7 WHEREAS, Glenn Harris has worked for the Legislature since 1990 and will  
8 be retiring July 17, 2023; and

9 WHEREAS, in 1979, Glenn received a bachelor's degree in mathematics  
10 from Tulane University. In 1987, Glenn then earned a master's degree in com-  
11 puter science from Eastern Washington University. Prior to joining the Leg-  
12 islative Services Office, Glenn was employed by IBM as a systems analyst; and

13 WHEREAS, Glenn was initially hired by the State of Idaho on October 15,  
14 1990, as a Data Processing Manager with what was then known as the Legisla-  
15 tive Auditor. His first session was in 1991; and

16 WHEREAS, Glenn was soon promoted to the position of Legislative Network  
17 Supervisor and, when the IT Division was created, Glenn's title became IT  
18 Division Manager. Glenn has overseen or personally implemented all of the  
19 technology the Legislative Services Office now has in place; and

20 WHEREAS, Glenn manages a team that is responsible for the Legislature's  
21 network and bill drafting software, as well as computer and AV support for  
22 all meeting rooms in the Capitol; and

23 WHEREAS, Glenn designed, installed, and managed the Legislature's  
24 first true PC network as well as designed and wrote the first computer-based  
25 voting system for the Idaho House of Representatives. Glenn also developed  
26 the Legislature's first help desk system; and

27 WHEREAS, as an example of Glenn's dedicated service, some will recall  
28 that in the very early 2000s, on the Saturday morning before session convened  
29 on Monday, an alarm associated with the Novelle network went off. Glenn and  
30 another IT coworker rushed to the Capitol to discover the server had crashed  
31 and there was nothing on it. They retrieved the backup tapes and went through  
32 three sets of them only to find absolutely nothing. They contacted Novelle  
33 support in Los Angeles and worked together to no avail until the facility  
34 closed for the day. Novelle had Glenn and his coworker contact the support  
35 facility in Australia. They worked with Australia through the night until  
36 Sunday morning when that facility also closed. The problem was not resolved.  
37 They were then referred to a facility in India and they tried to restore the  
38 system through Sunday evening when the facility in India closed. They were  
39 then referred to London, and a miracle occurred. London knew how to fix the  
40 problem. London had them perform three tasks and everything was recovered.  
41 The effort was one that ultimately involved roughly 36 hours and three for-  
42 eign countries, but everything was restored for the start of session the next  
43 day; and

1           WHEREAS, Glenn's staff characterize his leadership as being one of ex-  
2 ample, empowerment, and encouraging of innovation. Glenn exemplifies what  
3 it means to be a dedicated public servant; and

4           WHEREAS, Glenn will be enjoying the company of his wife and his two sons  
5 and their families, including a ten-year-old granddaughter and a one-year-  
6 old grandson. In his leisure time, Glenn enjoys music, bicycling, garden-  
7 ing, and golf.

8           NOW, THEREFORE, BE IT RESOLVED by the members of the First Regular Ses-  
9 sion of the Sixty-seventh Idaho Legislature, the Senate and the House of  
10 Representatives concurring therein, that we recognize, honor, and commend  
11 Glenn Harris for his years of service to the Idaho Legislature, for his posi-  
12 tive contributions to the Legislature, its employees, and the people of the  
13 State of Idaho, and wish him well in his retirement.