



DIVISION OF  
MANAGEMENT  
SERVICES

Staci Phelan,  
administrator



INFORMATION  
TECHNOLOGY  
SERVICES  
DIVISION

Chuck Weber,  
administrator

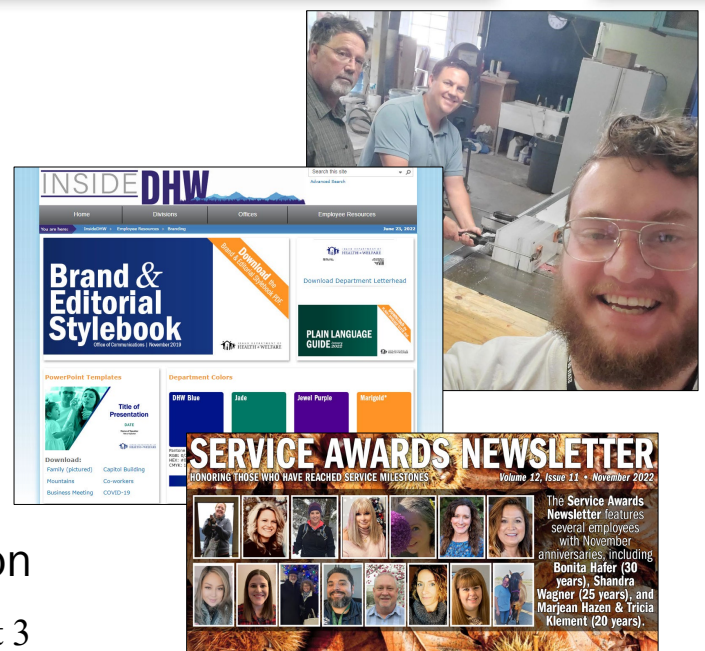


Provides the vision, management, and technical support for carrying out the department's mission.

Improving the systems and processes necessary to support and inform Idahoans.

Providing things our people and operations need to continue our work on behalf of Idahoans.

Attachment 3



# Indirect Support Services

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LBB Page #	SFY	Duration	Title	General	Dedicated	Federal	Total
2-64	23	Ongoing	Cost Allocation Support	\$ 168,500	\$ -	\$ -	\$ 168,500
2-64	23	One-Time	Background Checks	\$ 223,000	\$ -	\$ -	\$ 223,000

DHW authority: CFR 45; CFR 200; Idaho Code 56-1002(1); Idaho Code 56-1003; Idaho Code 56-1004; Idaho Code § 32-1805

Making sure DHW’s cost allocation plan complies with complex, ever-changing federal regulations by retaining nation-wide expertise supporting department staff.

Enhancing existing systems to include background checks of temporary caregivers of children as required by state law.

Providing administrative, financial, technological, and human resources services for Idaho’s Department of Health and Welfare

# Indirect Support Services

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LBB Page #	SFY	Duration	Title	General	Dedicated	Federal	Total
2-66	24	Ongoing	CHU Background Check System	\$ 112,500	\$ -	\$ -	\$ 112,500
2-66	24	Ongoing	Laserfiche Doc Management System	\$ 170,400	\$ -	\$ -	\$ 170,400
2-66	24	Ongoing	Tableau Data Analytics Platform	\$ 112,700	\$ -	\$ -	\$ 112,700
2-67	24	Ongoing	AvePoint Cloud Governance	\$ 31,500	\$ -	\$ -	\$ 31,500

DHW authority: Idaho Code 56-1004A; Idaho Code 56-1002(1); Idaho Code 56-1003; Idaho Code 56-1004

Improving customer service and program efficiency with a web-based criminal history background check system.

Improving security and efficiency for:

- Data storage and access
- Data visualization in an easily understandable format
- Administration and enforcement of governance policies

Providing administrative, financial, technological, and human resources services for Idaho’s Department of Health and Welfare